



City of Prichard

PUBLIC WORKS DEPARTMENT
2402 Rebel Road
Prichard, AL 36610
(251) 452-7841 Fax: (251) 452-3476
"The City of Champions"

Revised 4/9/2019

Trash Can Policies and Procedures

I. Article 1 Reporting and Requesting New Service.

- A. Definition of new service is a new resident with new utility service (i.e. water bill).
- B. Resident must provide proof of service before a cart will be delivered to the resident. Proof of service includes valid identification with the matching name on the utility bill.
- C. You will need a copy of your lease agreement which will list you as the renter and the name of the owner of the property.
- D. After reporting or requesting can the customer must allow 5-7 business days for delivery of the trash cart.

II. Reporting and Requesting Replacement of Damaged and Lost or Stolen Trash Carts.

- A. The definition of a damaged cart is listed as but not limited to a broken lid, broken wheels and busted can.
- B. Citizen must call the City of Prichard's Public Works department to report damaged/lost or stolen trash carts and to request a replacement.
- C. Damaged carts must be emptied before Public Works can deliver a new cart.
- D. Damaged cart must be left on the curb to be replaced, if replacement is needed.
- E. If cart is lost or stolen, the City is not responsible to replace it. The property owner, renter or lessee will be responsible for the replacement of the cart. A at cost fee will be assessed for replacing lost or stolen carts. Fee must be paid to the city clerk prior to delivery of the cart.
- F. Damaged carts may be replace with a new or refurbished can.

Note: Citizens are prohibited from coming to the Public Works Complex to pick up cans. All cans will be delivered to the citizen's address.